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No. 2-124/2010/RM-CM/BSNL/

Dated 02/08/2012

To

CGMs / IFAs  
All Territorial Circles / Metro District, BSNL

**Sub: Extension of Special Relief Scheme "SAMADHAN" for settlement of disputed high usage bills of WIMAX & 2G/3G Mobile Data Services - reg.**

Ref: 1. 2-124/2010/RM-CM/BSNL dated 15/02/2012  
2. 2-124/2010/RM-CM/BSNL dated 02/04/2012

Please refer to this office circulars cited above wherein the period of validity of Special Relief Scheme "SAMADHAN" was extended upto 30-06-2012.

The operation of this scheme is now further extended for a period of 3 months from 01-07-2012 to 30-09-2012.

All the circles are requested to utilize this scheme effectively and settle all disputed high usage bills of WIMAX and 2G/3G mobile data services for the benefit of existing and ex-customers of BSNL.

All other terms and conditions of existing "SAMADHAN" scheme shall remain unchanged.

This has approval of the Competent Authority.

(A. Richard Louis)  
AGM (RM)-CM